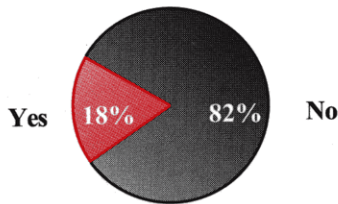## 1995

**Question**: Have you ever used the internet?

Yes   18%   82%   No

Source: Survey by CBS News/*New York Times*, August 5-9, 1995.

Question: As you may know, the internet is a series of computers connected through telephone and cable lines that allows people to access information and services anywhere in the world. Do you see the internet more as just a new tool that helps people do things they already do, like buy products and services, communicate with people, and find information, or do you see the internet more as a whole new approach that changes the way people do things?

A whole new approach   63%   24%   Just a new tool

8% Both (vol.)

5% Don't know
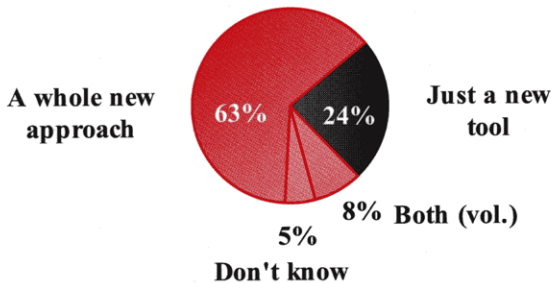
Source: Survey by CBS News, January 27-February 2, 1999.

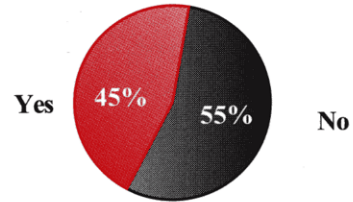**Question**: These days, do you think it is necessary for people to use the internet if they want to keep up with the times, or isn't it necessary?

Necessary   41%   54%   Not necessary

5% Don't know
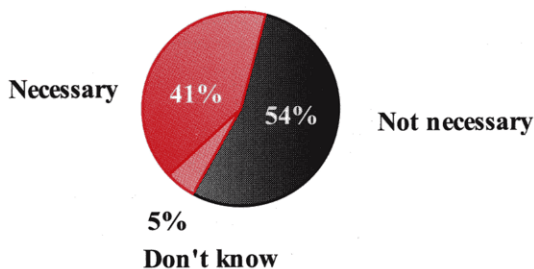
Source: Survey by CBS News, January 27-February 2, 1999.
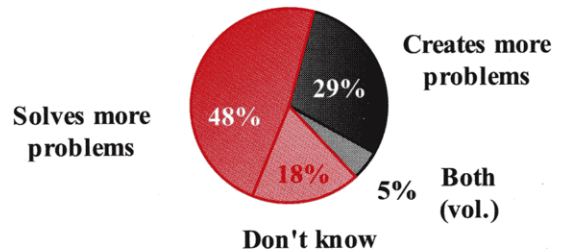
1999

Question: Do you personally use a computer to connect to the internet or an online service?

Yes   45%   55%   No

Source: Survey by CBS News, January 27-February 2, 1999.

Question: Do you think that, in general, the internet creates more problems than it solves, or do you think the internet solves more problems than it creates?

Creates more problems

Solves more problems   48%   29%

18%   5% Both (vol.)

Don't know

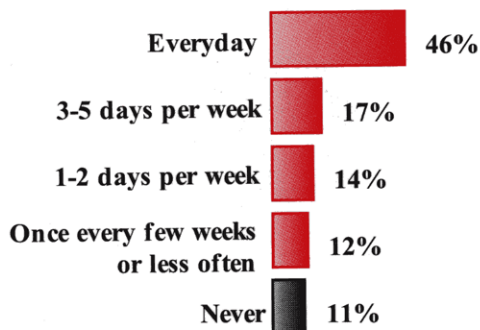**Source**: Survey by CBS News, January 27-February 2, 1999.

Question: Next we have a question about the changes in society brought about by technological change. Thinking about the internet, do you think the internet is going to change society more, about the same, or less than the telephone and television did after they were introduced in society?
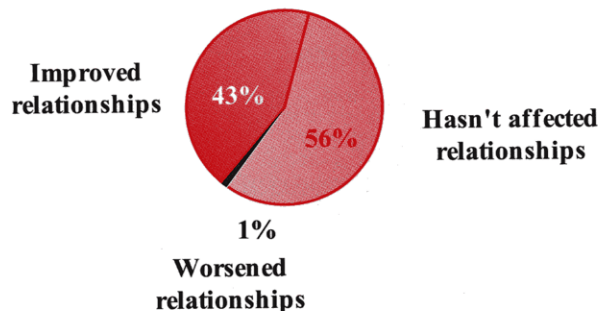
More   73%   20%   About the same

Don't know   2%   5% Less
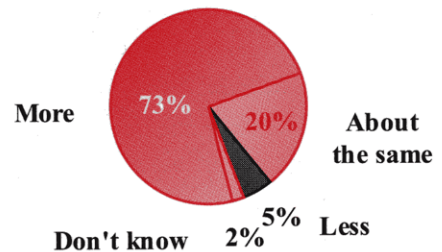
Source: Survey by the Gallup Organization for CNN/*USA Today*, April 30-May 2, 1999.

Keeping in Touch

Question: Do you ever send or receive e-mail or electronic mail? Is this everyday, 3 to 5 days per week, 1 or 2 days per week, once every few weeks, or less often?

Everyday	46%
3-5 days per week	17%
1-2 days per week	14%
Once every few weeks or less often	12%
Never	11%

Note: Asked of those who use a computer at work, school, or home at least occasionally, and they ever go online to access the internet, World Wide Web, or to send and receive e-mail (49% of sample).
Source: Survey by Princeton Survey Research Associates for Pew Research Center, July 13-18, 1999.

Question: All in all, has having e-mail improved your relationships with your family and friends, worsened your relationships with them, or hasn't it affected your relationships with them?
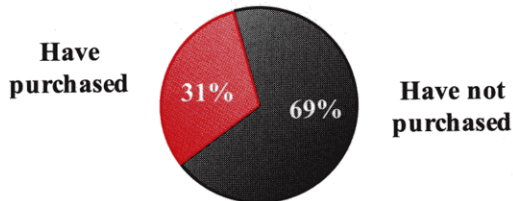
Improved relationships 43%
Hasn't affected relationships 56%
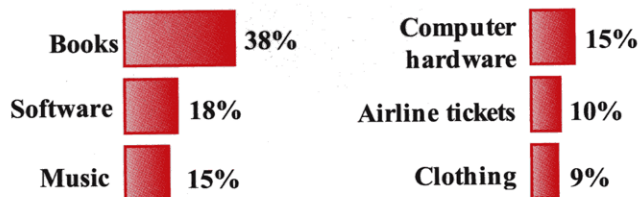Worsened relationships 1%

Note: Asked of those who use a computer at work, school, or home at least occasionally, and they ever go online to access the internet, World Wide Web, or to send and receive e-mail, and they use e-mail (44% of sample).
Source: Survey by Princeton Survey Research Associates for Pew Research Center, July 13-18, 1999.

Question: Have you ever used the internet, World Wide Web, or on-line service to purchase anything, or not?

Have purchased 31%
Have not purchased 69%

Note: Asked of online users (42% of sample).
Source: Survey by Louis Harris and Associates for *Business Week*, February 11-March 1, 1999.

Question: What did you buy using the internet, World Wide Web, or on-line service?

Books	38%	Computer hardware	15%
Software	18%	Airline tickets	10%
Music	15%	Clothing	9%

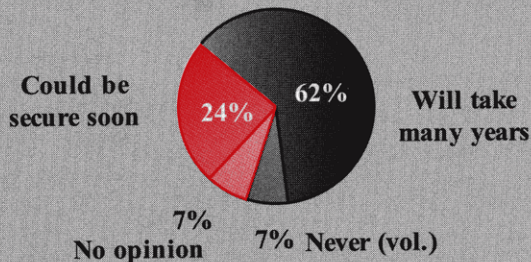**Note**: Asked of online users who purchased a product online (13% of sample).
Source: Survey by Louis Harris and Associates for *Business Week*, February 11-March 1, 1999.

Brave New World

Question: If it could be made secure from fraud, would you support or oppose a system allowing people to cast their vote for president and other political offices over the internet?

Support 42%
Oppose 52%
No opinion 5%

Source: Survey by ABC News, July 17-18, 1999.
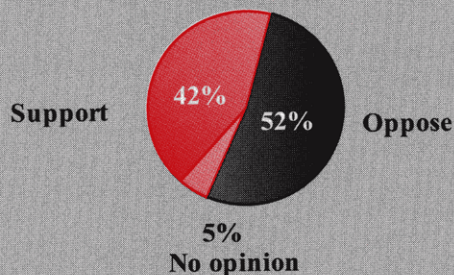
Question: Do you think an internet voting system could be made secure from fraud any time in the near future, or do you think it will be many years before that's possible?

Could be secure soon 24%
Will take many years 62%
No opinion 7%
Never (vol.) 7%

Source: Survey by ABC News, July 17-18, 1999.